

Below are multilingual online resources that may be able to assist you in locating services and receiving aid in Ukraine and from neighbouring countries, as well as legal and visa information. To access the websites, please click on the links. You may wish to contact these providers for additional information.

Government Hotlines

Government Contact Centre's Hotline for Removal from Danger Zone: 101

<https://www.ukc.gov.ua/a-dovidkova-informatsiya-a/gromadyanam-z-pytan-peremishhennya-z-tymchasovo-okupovanoyi-terytoriyi-ta-rajoniv-provedennya-ato> (Ukrainian)

<https://www.ukc.gov.ua/a-dovidkova-informatsiya-a> (Ukrainian)

Government Hotline: 1545

<https://www.kmu.gov.ua/en/uryadova-garyacha-liniya-1545> (English)

<https://www.kmu.gov.ua/uryadova-garyacha-liniya-1545> (Ukrainian)

Government Departments

<https://www.facebook.com/mvs.gov.ua> (Ukrainian)

<https://www.president.gov.ua> (Ukrainian)

Shelter and Practical Support Within Ukraine

<https://help.unhcr.org/ukraine> (English)

<https://help.unhcr.org/ukraine/uk> (Ukrainian)

General Travel Information

<https://www.euronews.com/travel/2022/03/01/which-countries-have-relaxed-entry-and-visa-requirements-for-ukrainian-nationals> (English)

<https://www.euractiv.com/section/railways/news/eu-rail-companies-offer-fleeing-ukrainians-free-travel> (English)

<https://www.schengenvisainfo.com> (English)

General Legal Resources

<https://www.refugeelegalaidinformation.org> (English)

Jobs Abroad

<https://helpukrainians.jobble.org> (Ukrainian)

<https://www.uatalents.com> (Ukrainian, English)

<https://jobs4ukraine.org> (English)

Housing Abroad

<https://www.shelter4ua.com/ua> (Ukrainian)

<https://shelter.dopomagaj.org> (Ukrainian)

<https://www.ukrainetakeshelter.com> (English + menu for 13 additional languages, including Ukrainian, Russian, Czech, Polish, German, etc.)

<https://sites.google.com/view/shelterforukraine/home> (English, Ukrainian)

Support from Poland

UNHCR Poland Hotline: +48 22 628 6930

<https://help.unhcr.org/poland> (English)

Office for Foreigners Hotline: +48 47 721 75 75

Border Guard: +48 82 568 51 19

<https://www.gov.pl/web/udsc/ukraina-en> (English)

<https://www.gov.pl/web/udsc/ukraina2> (Polish)

Reception Points and Entry Requirements

<https://www.gov.pl/web/udsc/punkty-recepcyjne2> (Polish)

<https://www.gov.pl/web/udsc-en> (English)

<https://www.gov.pl/web/udsc-ru> (Russian)

<https://www.gov.pl/web/ue/pomoc-dla-obywateli-ukrainy----> (Polish/Ukrainian)

<https://www.gov.pl/web/eu/help-for-ukrainian-citizens> (English)

<https://studio.pwc.pl/aktualnosci/prawo/wjazd-i-pobyt-na-terytorium-polski-cudzoziemcow-z-ukrainy> (Polish)

Visa Information and Legal Assistance

<https://supportukraine.olesinski.com/uk> (Ukrainian)

<https://supportukraine.olesinski.com> (Polish)

<https://supportukraine.olesinski.com/en> (English)

<https://np.ms.gov.pl/lokalizacja-punktow> (Polish)

Information and Resources for Ukrainian Citizens and Refugees

<https://www.gov.pl/web/granica> (Polish)

<https://www.gov.pl/web/border> (English)

<https://pomagamukrainie.gov.pl> (Ukrainian, Polish, English)

<https://www.gov.pl/web/ua> (Ukrainian)

<https://www.gov.pl/web/ua-ru> (Russian)

<https://www.gov.pl/web/ua-pl> (Polish)

<https://www.gov.pl/web/ua-en> (English)

Support from Hungary

<https://www.facebook.com/helsinkibizottsag> (Hungarian/English)

<https://www.facebook.com/kormanyzat> (Hungarian/English)

<https://www.origo.hu/itthon/20220227-a-magyarukran-hataratkelohelyek-nyitvatartasat-024-oras.html> (Hungarian)

Border Information

<https://www.police.hu/hirek-es-informaciok/hatarinfo> (Hungarian)

<https://www.police.hu/en/content/helping-people-from-ukraine> (English)

<https://help.unhcr.org/hungary> (English)

<https://help.unhcr.org/hungary/uk> (Ukrainian)

Entry Requirements

<https://helsinki.hu/informacio-az-ukrajnabol-menekuloknek> (Hungarian)

<https://helsinki.hu/en/information-for-people-fleeing-from-ukraine> (English)

- A tájékoztató magyar pdf-változata itt érhető el (Hungarian PDF):
https://helsinki.hu/wp-content/uploads/2022/03/Helsinki_Ukrajna_Tajekoztato_2022_03_03_HU.pdf
- Информация для ищущих убежища из Украины (Russian PDF):
https://helsinki.hu/wp-content/uploads/2022/03/Helsinki_Ukrajna_Tajekoztato_2022_03_03_RU.pdf
- Інформація для біженців із України (Ukrainian PDF): https://helsinki.hu/wp-content/uploads/2022/03/Helsinki_Ukrajna_Tajekoztato_2022_03_03_UA.pdf
- Information for people fleeing from Ukraine (English PDF):
https://helsinki.hu/wp-content/uploads/2022/03/Helsinki_Ukrajna_Tajekoztato_2022_03_03_EN.pdf
- Printer-friendly version with all 4 languages: https://helsinki.hu/wp-content/uploads/2022/03/Helsinki_Ukrajna_Tajekoztato_2022_03_03_4LANG.pdf

Visa Information

<https://helsinki.hu/segitseg-kerese/menekultek-kulfoldiek> (Hungarian)

<https://helsinki.hu/en/howcanwehelp/refugee-and-migrant-rights> (English)

www.bmbah.hu/index.php?option=com_k2&view=item&layout=item&id=1733&Itemid=2107&lang=hu (Hungarian)

www.bmbah.hu/index.php?lang=en (English)

Support from Slovakia

Hotline for People from Ukraine: +421 918 366 968

Border Crossing Veľké Slemence - Mali Slemenci: 0961764815

<https://www.minv.sk/?hranicne-priechody-1> (Slovakian)

<https://www.presov.sk/ca/313625/oznamy.html> (Slovakian, English, Polish, Russian, German)

Entry Requirements

<https://ua.gov.sk/en.html> (English)

<https://ua.gov.sk/sk.html> (Slovakian)

<https://ua.gov.sk> (Ukrainian)

<https://www.minv.sk/?ukraine-information-assistance> (English)

<https://www.minv.sk/?ministerstvo-vnutra> (Slovakian)

Legal and Visa Information

<https://www.taylorwessing.com/en/insights-and-events/insights/2022/03/legal-and-practical-guide-for-people-leaving-ukraine-to-slovakia> (English)

<https://www.visahq.ua/slovak-republic> (Ukrainian)

<https://www.schengenvisainfo.com> (English)

Support from Moldova

The Information Center of the Office for Migration and Asylum: 0 8000 15 27

<http://bma.gov.md/ro/content/важливо> (Ukrainian page, Romanian site)

Hotlines for Ukrainians in Moldova

<https://dopomoga.gov.md> (Russian)

<https://www.border.gov.md/informare-4> (Romanian)

List of border districts of Moldova/Entry Requirements

https://www.ipn.md/ro/in-patru-puncte-de-trecere-a-frontierei-pe-partea-7967_1088176.html (Romanian)

https://www.ipn.md/ru/na-4-punktakh-peresecheniya-granitsy-s-ukrainoy-nablyudaetsya-vyrosshiy-potok-ly-7967_1088176.html (Russian)

https://www.ipn.md/en/increased-flow-on-ukrainian-side-reported-at-four-frontier-posts-7967_1088176.html (English)

<https://border.gov.md/ro/ucraina> (Romanian)

<https://www.border.gov.md/en/en/ukraine-en> (English)

<https://www.facebook.com/moldova4peace> (English and Romanian)

<https://moldova.europalibera.org/a/cum-%C3%AEn-%C3%AEnt%C3%A2mpin%C4%83m-pe-refugia%C8%9Bii-ucraineni-/31728596.html> (Romanian)

Legal and Visa Information

<https://mfa.gov.md/ro/content/tipurile-de-vizecerinte> (Romanian)

<https://mfa.gov.md/ru/content/typy-viz-trebovaniy> (Russian)

<https://mfa.gov.md/en/content/types-visas-requirements> (English)

<https://mfa.gov.md/ro/content/regimul-de-vize-aplicabil-cetatenilor-republicii-moldova> (Romanian)

<https://www.evisa.gov.md/Info/CetateniStrainiNevoie?c=ro-RO> (Romanian)

<https://www.evisa.gov.md/Info/CetateniStrainiNevoie?c=en-US> (English)

Support from Romania

Romanian National Council for Refugees (CNRR) hotline: (004)0730073170

<https://help.unhcr.org/romania> (English)

<https://www.cnrr.ro/index.php/ro> (Romanian)

Entry Requirements

<https://romania.europalibera.org/a/acte-intrare-romania-ucraina/31722975.html> (Romanian)

<https://www.unicef.org/romania/ro/pove%C8%99ti/asisten%C8%9B%C4%83-pentru-refugia%C8%9Bii-din-ucraina> (Romanian)

<https://www.unicef.org/romania/stories/assistance-ukrainian-refugees> (English)

<https://www.gov.ro/ro/ucraina-impreama-ajutam-mai-mult> (Romanian)

<https://www.gov.ro/ro/pagina/ukraine-together-we-help-more> (English)

<https://www.gov.ro/ro/pagina/ykpa-ha-pa3om-ao-omora-mo-b-nbwe> (Ukrainian)

Legal and Visa Information

<https://actedo.org/solidaritate-cu-ucraina> (Romanian)

<https://evisa.mae.ro/Home?lang=ro-RO> (Romanian)

<https://evisa.mae.ro/Home?lang=en-US#> (English)

<https://www.baroul-bucuresti.ro/stire/sprijin-juridic-pentru-refugiatii-din-ucraina>
(Romanian)

Support from Latvia

Hotline for People from Ukraine: +371 27380380

State Border Guards: +371 67913569 and +371 67913568

<https://www.pmlp.gov.lv/lv/jaunums/informacija-par-ierasanos-un-uzturesanos-latvija> (Latvian)

<https://www.pmlp.gov.lv/en/article/information-about-arrival-and-staying-latvia>
(English)

Support in Riga: +371 80000800

<https://www.ukraine-latvia.com/lv#ask-for-help> (Latvian)

<https://www.ukraine-latvia.com/#ask-for-help> (English)

<https://www.ukraine-latvia.com/ru#ask-for-help> (Russian)

<https://www.ukraine-latvia.com/uk#ask-for-help> (Ukrainian)

Entry Requirements

<https://www.ukraine-latvia.com/lv#preparation> (Latvian)

<https://www.ukraine-latvia.com/#preparation> (English)

<https://www.ukraine-latvia.com/ru#preparation> (Russian)

<https://www.ukraine-latvia.com/uk#preparation> (Ukrainian)

Visa Information and Legal Assistance

Office of Citizenship and Migration Affairs: +371 67209422 and +371 67209400

<https://www.pmlp.gov.lv/lv/informacija-ukrainas-pilsoniem> (Latvian)

<https://www.pmlp.gov.lv/en/information-ukrainian-citizens> (English)

<https://www.pmlp.gov.lv/lv/ilgtermina-vizu-d-vizu-izsniegšana-ukrainas-pilsoniem-kuri-izcelo-no-ukrainas-militara-konflikta-del> (Latvian)

Support from Finland

Entry Requirements

<https://migri.fi/-/toimintaohjeita-jos-saavut-ukrainasta-suomeen> (Finnish)

<https://migri.fi/sv/-/anvisningar-till-dig-som-kommer-till-finland-fran-ukraina> (Swedish)

<https://migri.fi/en/-/instructions-on-arriving-in-finland-from-ukraine> (English)

<https://migri.fi/-/ilmoita-ukrainasta-saapuvien-kuljetuksista-maahanmuuttovirastolle-ennakkoon?ref=newsroom> (Finnish)

<https://migri.fi/sv/-/meddela-migrationsverket-i-forvag-om-transport-av-personer-fran-ukraina> (Swedish)

<https://migri.fi/en/-/migri-asks-for-advance-information-about-transport-of-ukrainians-to-finland> (English)

<https://finlandabroad.fi/web/ukr/etusivu> (Finnish)

<https://finlandabroad.fi/web/ukr/forsta-sidan> (Swedish)

<https://finlandabroad.fi/web/ukr/titul-na-storinka> (Ukrainian)

https://www.tampere.fi/tampereen-kaupunki/ajankohtaista/tiedotteet/2022/03/02032022_3.html (Finnish)

Legal and Visa Information

<https://migri.fi/luvut-ja-kansalaisuus> (Finnish)

<https://migri.fi/sv/tillstand-och-medborgarskap> (Swedish)

<https://migri.fi/en/permits-and-citizenship> (English)

<https://finlandabroad.fi/web/ukr/viisumin-hinta> (Finnish)

<https://finlandabroad.fi/web/ukr/forsta-sidan> (Swedish)

<https://finlandabroad.fi/web/ukr/titul-na-storinka> (Ukrainian)

<https://visumservice.fi> (Finnish, English)

Support from the United Kingdom

Legal and Visa Information

<https://www.gov.uk/guidance/support-for-family-members-of-british-nationals-in-ukraine-and-ukrainian-nationals-in-ukraine-and-the-uk> (English)

<https://www.redcross.org.uk/get-help/get-help-as-a-refugee/help-for-refugees-from-ukraine> (English)

Support from Switzerland

Entry Requirements

<https://www.sem.admin.ch/sem/de/home/sem/aktuell/ukraine-krieg.html>

(German)

<https://www.sem.admin.ch/sem/fr/home/sem/aktuell/ukraine-krieg.html> (French)

<https://www.sem.admin.ch/sem/en/home/sem/aktuell/ukraine-krieg.html> (English)

<https://www.sem.admin.ch/sem/it/home/sem/aktuell/ukraine-krieg.html> (Italian)

<https://www.refugeecouncil.ch/assistance-for-asylum-seekers/ukraine-useful-information-concerning-people-in-need-of-protection> (English)

<https://livingin.swiss/2022/03/01/helping-the-people-of-ukraine> (English)

Legal and Visa Information

<https://www.schengenvisainfo.com/switzerland-visa> (English)

<https://www.visahq.ch/switzerland/requirements/ukraine/resident-switzerland>
(English)

Support from Belgium

General Information and Assistance

<https://info-ukraine.be/nl/ondersteuning-belgie> (Dutch)

<https://info-ukraine.be/fr/aide-en-belgique> (French)

<https://info-ukraine.be/en/assistance-belgium> (English)

<https://info-ukraine.be/uk/assistance-belgium> (Ukrainian)

<https://info-ukraine.be/ru/assistance-belgium> (Russian)

Entry Requirements

<https://help.unhcr.org/belgium/en/ukraine-situation> (English)

<https://help.unhcr.org/belgium/situation-in-ukraine> (French)

<https://help.unhcr.org/belgium/nl/ukraine-situation> (Dutch)

<https://help.unhcr.org/belgium/uk/ukraine-situation> (Ukrainian)

<https://commyouunity.be/2022/03/07/ukrainian-nationals-travel-to-and-residence-in-belgium> (English)

Support from the Netherlands

Entry Requirements

<https://ind.nl/en/ukraine/Pages/Ukraine.aspx> (English)

<https://ind.nl/oekraine/Paginas/Oekraine.aspx> (Dutch)

<https://www.netherlandsworldwide.nl/documents/frequently-asked-questions/ukraine> (English)

<https://www.nederlandwereldwijd.nl/documenten/vragen-en-antwoorden/veelgestelde-vragen-oekraine> (Dutch)

Legal and Visa Information

<https://www.taylorwessing.com/en/insights-and-events/insights/2022/03/legal-and-practical-guide-for-people-leaving-ukraine-to-the-netherlands> (English)

Support from Germany

Entry Requirements

<https://help.unhcr.org/germany/information-on-ukraine> (English)

<https://help.unhcr.org/germany/de/informationen-zur-ukraine> (German)

<https://www.deutschland.de/en/news/refugees-from-ukraine-can-enter-germany-anywhere> (English)

<https://www.deutschland.de/de/news/fluechtlinge-aus-der-ukraine-koennen-ueberall-einreisen> (German)

<https://www.deutschland.de/fr/news/les-refugies-dukraïne-peuvent-entrer-partout> (French)

<https://www.deutschland.de/pl/news/uchodzcy-z-ukrainy-moga-wjechac-wszedzie> (Polish)

<https://www.deutschland.de/ru/news/bezhency-iz-ukrainy-mogut-vezhat-v-germaniyu-v-lyubom-meste> (Russian)

Support from the Czech Republic

Information for citizens of Ukraine in the Czech Republic

+420 974 801 802

<https://www.stojimezaukrajinou.cz/en> (English)

<https://www.stojimezaukrajinou.cz/ua#yuridichna-dopomoga> (Ukrainian)

<https://www.stojimezaukrajinou.cz/jak-pomoci> (Czech)

<https://www.stojimezaukrajinou.cz/ru> (Russian)

General Information

<https://www.mvcr.cz/clanek/informace-pro-obcany-ukrajiny.aspx> (Czech)

<https://www.mujirozhlas.cz/novini-dlya-ukrainciv-u-chekhii> (Czech)

Entry Requirements

<https://covid.gov.cz/en/situations/foreigners/exceptions-entering-czech-republic-ukraine> (English)

<https://covid.gov.cz/situace/cizinci/vyjimky-pro-prijezd-z-ukrajiny> (Czech)

https://ec.europa.eu/migrant-integration/news/guidelines-newly-arrived-ukrainians-czech-republic-residence-employment-and-social-support_en
(English)

Updated News and Information

<https://uacrisis.org/uk> (Ukrainian)

<https://war.ukraine.ua> (English)

<https://www.cfr.org/global-conflict-tracker/conflict/conflict-ukraine> (English)

<https://www.msp.gov.ua/news/21435.html> (Ukrainian)

<https://www.msp.gov.ua/ru/news/21435.html> (Russian)

<https://www.msp.gov.ua/en/news/21435.html> (English)

<https://www.radiosvoboda.org/a/rosiya-ukrayina-zahroza-viyny/31703318.html>
(Ukrainian)

<https://www.ukrinform.ua> (Ukrainian)

<https://www.ukrinform.ru> (Russian)

<https://www.ukrinform.net> (English)

<https://www.ukrinform.pl> (Polish)

https://www.ukrinform.ua/rubric-other_news/3410864-rosia-rozpocala-vijnu-proti-ukraini.html (Ukrainian)

<https://suspilne.media/200484-zagroza-vijskovogo-vtorgnenna-rosii-v-ukrainu-tekstovij-onlajn> (Ukrainian)

<https://www.ukrinform.ua/rubric-ato/3423129-gumanitarni-stabi-ak-volonteri-dopomagaut-armii-i-pereselencam.html> (Ukrainian)

<https://www.ukrinform.ru/rubric-ato/3423130-gumanitarnye-staby-kak-volontery-pomogaut-armii-i-pereselencam.html> (Russian)

Safety Tips and Advice for Conflict

<https://babel.ua/profit/73258-spodivayemos-rosiya-ne-sprobuye-zahopiti-ukrajinu-a-yakshcho-velike-vtorqnennya-taki-bude-os-poradi-specialistiv-z-riznih-krajinyak-pidgotuvati-do-viyni-sebe-ta-svoje-zhitlo> (Russian)

<https://armyinform.com.ua/2022/02/24/spysok-ukryttiv-po-vsij-ukrayini> (Ukrainian)

<https://kiev.segodnya.ua/ua/kyiv/kother/kak-i-gde-spasatsya-kyevlyanam-v-sluchae-napadeniya-rossii-adresa-bombobezhishch-i-sovety-1598322.html> (Ukrainian)

<https://kiev.segodnya.ua/kyiv/kother/kak-i-gde-spasatsya-kyevlyanam-v-sluchae-napadeniya-rossii-adresa-bombobezhishch-i-sovety-1598322.html> (Russian)

Social Media Information and Resources

<https://twitter.com/Ukraine> (Ukrainian/English)

https://twitter.com/MFA_Ukraine (Ukrainian/English)

<https://www.facebook.com/UkraineMFA> (Ukrainian/English)

<https://www.instagram.com/ukraine.ua> (English)

<https://www.facebook.com/zelenskiy.official> (Ukrainian)

Community Resources

<https://salvationarmy.org.ua> (Ukrainian)

<https://salvationarmy.org.ua/en> (English)

<https://eleos.com.ua> (Ukrainian, some English)

National and International Red Cross

<https://redcross.org.ua> (Ukrainian)

<https://redcross.org.ua/en> (English)

Donation and Support

Those who want to help can donate to any of the agencies below:

<https://savelife.in.ua/donate> (Ukrainian)

<https://savelife.in.ua/ru/donate> (Russian)

<https://savelife.in.ua/en/donate> (English)

<https://www.comebackalive.in.ua> (English)

<https://www.comebackalive.in.ua/hu> (Hungarian)

<https://www.comebackalive.in.ua/de> (German)

<https://www.comebackalive.in.ua/pl> (Polish)

<https://www.comebackalive.in.ua/ro> (Romanian)

<https://www.comebackalive.in.ua/uk> (Ukrainian)

<https://www.icrc.org/en/humanitarian-crisis-ukraine> (English)

<https://www.icrc.org/ru/where-we-work/europe-central-asia/ukraine> (Russian)

The International Organization for Migration (IOM), <https://www.iom.int> (English)

<https://novaukraine.org> (English)

<http://wings-phoenix.org.ua/en/about-fund> (English)

<http://wings-phoenix.org.ua/o-fonde> (Russian)

<http://wings-phoenix.org.ua/uk/pro-fond> (Ukrainian)

<https://vostok-sos.org/en> (English)

<https://vostok-sos.org/ru> (Russian)

<https://vostok-sos.org> (Ukrainian)